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UNIVERSITY OF TRENTO - Italy

- United Nations
- Educational, Scientific and
 - Cultural Organization .
- in Anticipatory Systems

UNESCO Chair



The Three Levels of Futures Studies



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The Futures Studies field

Forecast		Macrotrends (e.g. Kondratieff waves)
Foresight	may then become	Scenarios (exploration of possible futures)
Anticipation		Strategic decision making

- Questions:
 - How to explore / understand / prepare for novelties?
 - How to **choose** one's course of action?
- Interplay between the <u>explorative</u> and the <u>normative</u> stance (between foresight and anticipation)
- I shall frame this interplay by discussing four issues



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- Best practices are always **past** practices
- The best one can do given already known conditions
- As needed as they can be, best practices also constrain and may become dysfunctional towards new challenges
- Within highly uncertain situations, best practices can become a form of socially constructed ignorance

(kind of business as usual)

Evidence-based policy (EBP)

- As with best practices, also EBP may induce a form of socially constructed ignorance, i.e. a dramatic over-simplification of the relevant problems (Rayner 2012)
 - For an extensive analysis of the limits of EBP see Saltelli and Giampietro 2017
 - EBP began in the field of medicine (Pearce et al. 2014) (randomised) control trials and review of their outcomes
 - Problems related to how math is used to tame uncertainty in relation to the production of evidence for policy (Saltelli and Funtowicz 2014)

What is Evidence-based policy?

Evidence-based policy exercises:

often include quantification

• E.g. through risk assessments and cost-benefit analyses

aimed at optimizing one among a set of options

- corresponding to a single framing
- of the **issue** under consideration

EBP: the other way round

Issue under consideration

Single framing of the issue

Set of possible options

Optimization through quantitative analysis (risk assessment, cost-benefit)

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Evidence-based policy

- The single view of the problem forbids alternative views
- These alternative visions become "uncomfortable knowledge" (Rayner) and are removed from policy consideration
- Evidence-based policy may then result in a dramatic simplification of available perceptions
 - E.g. it may neglect the world views of legitimate stakeholders
 - This way of using the "scientific" method generates controversies and erodes trust

Evidence-based policy

- The simplification of the space of possible frames may remove viable options from the analysis, ending up in a <u>decreased adaptativity</u> of the system
- Instead: Use simultaneous non-equivalent frames working at different (temporal and spatial) scales from different viewpoints
 - Develop different frames of analysis before quantification
 - Analyse how frames are constructed and data selected
 - Do not be scared by clumsy solutions: Try to accomodate "unshared epistemological or ethical principles" in a way that is "satisfying rather than optimizing" (Rayner 2012)

Set of frames

Generate a wide set of frames exploring

- Different viewpoints Use different lenses through which to perceive what the problem is and who is involved
- At different temporal and spatial scales
- Develop a socially robust universe of possible frames be sure that all stakeholders have their take

Filter frames if they are not

- Achievable capable of being established in practice
- Viable capable of withstanding the test of time
- Desirable compatible with normative considerations relevant to the system's actors (e.g., by mitigating adverse consequences) (Wright, 2010, pp. 13-14, Saltelli and Giampietro 2017)
- Then proceed with the subsequent steps

A needed pre-requirement

- The plurality of frames makes visible otherwise silenced sources of conflict
- This "conflict of frames" is best understood as different models of belief that can interact either destructively or constructively
- Which way it goes depends on how the actors conceive power (Poli, 2016)
 - Power as a zero-sum game (if you win I lose, and viceversa)
 - Power as a positive-sum game (we win/lose together)

Power

- If one views power as zero-sum, she will adopt strategies associated with imposing her's will, which are appropriate in certain contexts, but not a path to an actual conversation
- Conversely, actors can conceive power as a dynamic resource available to both to enable cooperative and productive relations
 - Develop a win-win strategy
- Only strategies associated with this latter form of power are likely to be productive <u>in shaping others'</u> <u>narratives</u>
- To develop anticipation in asymmetric conflicts one must understand not just what the narratives are, but also how they interact—constructively or destructively—to form new ones



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From one frame to different frames

- Scenarios possibly the most well-known foresight method
- Scenarios as explorations of possible futures
- Scenarios too, can de used dogmatically a when one picks up any scenario and follows it uncritically
- Very few scenarios are: now or never, irreversible, not divisible, ending and stand-alone (de Ruijter and Janssen 2008)
- One can often delay, modify or split up scenarios in strategic components that can generate learning effects
- Use scenarios to see, crete, evaluate, and time options

Scenarios

Scenarios	Α	В	С
Decision I	+	+	+
Decision 2	-	-	+
Decision 3	-	+	+

- Decision I is robust; it performs well in all scenarios
- Decision 2 is not robust; it performs well only in scenario
 C; one can decompose Decision 2 and find the minimal part that allow to implement the full strategy eventually
- Decision 3 is not robust; one may create the ability to get rid of the decision if and when needed



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Innovation and value creation

• Again, why developing multiple frames?

- Apart from
 - Giving voice to all the involved stakeholders
 - Developing win-win strategies
 - Building up scenarios
- the underlying so-far unaddressed issue is that new patterns of innovation and value creation are emerging
 - From the industrial to a service economy model
 - Technological developments (IoT, autonomous car, etc)
 - Social transformations (ageing, family patterns, etc)
 - Climate change
 - Interdependences among patterns of change (e.g. water-energy-food)

Innovation and value creation

Many if not most of these new forms of innovation and value production are **badly detectable** or even **invisible** to existing economic indicators and policy <u>instruments</u> What is innovation?

Innovation → the <u>realization of latent and emergent value</u>

This is an <u>unconventional</u> definition. It claims that

innovation <u>expands</u> the space of valuable ways of doing and being

Much of this expansion is presently invisible because we use indicators optimized for industrial forms of value production

Anticipation and innovation

- Innovation is better understandable in the context of the theory of anticipation
- Innovative actors operate in the context of shared ideas of the future (including <u>preferred</u> futures)
- Innovation is about <u>creating (anticipating) changes</u> not only a reaction to already happened changes
- From a reactive stance to an anticipatory stance
 - Not only for action-based situations but in science as well (Poli, Introduction to Anticipation Study, 2017; Handbook of Anticipation, 2018)

Anticipation

- The future is far from being a problem of either extrapolation from trends (forecasts) or exploration of possible futures (foresights)
- From a static understanding of the future as something that is <u>there</u>, to a dynamic/processualistic understanding of the future as something that can be <u>generated</u> or <u>consumed</u> by our deeds
- The future becomes a problem of modifying and eventually expand our capacity to act
- The future as a problem of designing, implementing and testing new futures

Innovation and social practice

- Most technologies enter the market with pre-established modes of use
- The social practices that arise around them may however change their meaning by adding new unexpected uses or not exploiting some of their capacities
 - Phone, sms (Tuomi 2002)
- Unintended uses may channel the evolution of the product in new, very different directions
- New, creative uses may articulate needs that <u>did not exist</u> before their emergence

Who is the innovator?

- Technologies come into the world only half-made; they are completed by social practice
- The same product can be used in different ways, and the same functional use may be based on different products
- When social practices change, new aspects of the same product may emerge, new potentialities arise, and innovation occurs
- Any given product may be "used in unanticipated ways, and perhaps no one uses it the way its designers expected it to be used". In other words, "In a very fundamental sense, it is the user who invents the product" (Tuomi 2002, 10)

Social innovation

- Most social innovations are emergent ephemeral and rapidly vanish (weak signals)
- Others are stabilized and in time they may even become institutionalized
- The problem arises of what may eventually stabilize emergents; that is,
- which are the catalysts able to stabilize new, ephemeral social innovations?

Emergents and Values

- For interacting agents, these activities of accepting and stabilizing emergents are based on values
- Value' here is used in a broad sense to include any kind of value – ethical, aesthetic, economic, etc. – whatever for any reasons is deemed 'good', 'right', 'cool', 'ok'
- Therefore, values are the stabilizers for emerging new behaviors/processes
- The role performed by values as stabilizers of emergents explains why the violation of behavioral patterns tends to be perceived as a normative violation, and not just as a breach of abstract or conventional patterns

Innovative landscapes

- Innovative landscapes include values shared by the community sustaining that landscape
- These values do usually compete with the values of other landscapes/communities
- Even within functional subsystems (say the economy, or the technology) dominant values may change – such as the leading patterns of value of an industrial-based economy as opposed to the patterns of a servicebased economy
 - This is precisely the situation we started from

Components of Innovation Ecosystems

- Linkages between actors are produced in a process of mutual co-evolution forming communities of practice
- Communities have a history and are stabilized by shared values
- The resulting ecosystem creates (momentary) stability, reduces uncertainty, and shapes anticipation about what to expect (what next?)
- However, Interactions among actors generate variations of previous behaviors, and even utterly new behaviors
- As a result, new emergents continuously arise
- Some of them are appropriated by the community of users (eventually by other communities), grow and become new, stable behavioral patterns

Finally

- Innovation \rightarrow the <u>realization of latent and emergent value</u>
- The definition highlights the point that

innovation <u>expands</u> the space of valuable ways of doing and being

- But not necessarily in the same way for everybody
- Different communities may and usually do have different ideas about what is a valuable way of doing and being
- However, this makes sense only if we recognize and accept that <u>being different</u> is a valuable way of doing and being



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Framing Utopia

- Little connections between FS and utopia studies
- Utopia as an intrinsically dysfunctional effort is a narrative born in the 1940s for obvious historical reasons (Popper, Berlin, von Hayek, Mannheim etc)
- The idea of utopia underlying their works is very different from the idea of utopia one finds in modern/contemporary utopian literature
- Today, nobody would claim that
 - Utopias aim at the perfect society
 - Utopian thinkers do not have a sense of human limitations
 - Utopian societies are prone to develop authoritarian policies

What is utopia, then?

- Utopias are not blueprints and therefore the concretization of any one utopia is not the objective
- It is the static idea of utopia that has convened the sense of perfection and thus the end of history
- Utopias are processes not end-points
- Not perfection but difference: the aim of utopia is not reaching a state of human perfection – but an ability to arrange society differently (Vieira)
- Utopias as innovations

A hyper-compressed vision of utopia

- Utopia is an horizon, something that by definition is never achievable, but something that gives sense to what we do
- Utopia as a making sense, a motivating process
- Consider the idea of justice it is unlikely that human societies will ever realise perfect justice
- Nevertheless, the idea of justice works as a motivating force: A situation characterized by a higher level of justice is **preferable** to a situation with a lower level of justice
- The same for many other value-bound terms: happiness, fairness, respect, care, etc.

Utopias?

- Utopia as the anticipation of a different story
- The place of utopia is the horizon, something that by definition cannot be reached
- "to open up the mind to … new ways of interacting with others, of allowing ourselves to be surprised by a world that is still to come, one that does not promise 'more of the same'"
- NOTE: Learning to see the future as different from the present

 that is, as not following the logic of 'more of the same' is
 the first step for becoming a futurist
- Therefore FS has a natural connection with utopia studies
- By the way: the "more of the same" attitude becomes the antiutopian stance par excellence

Utopia and desire

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- The aim of utopia is to to educate to desire, to learn to desire differently
- However, it is not only the offering of different scenarios, it generates new habits of vision and new patterns of desire ... based not in common sense but in something else (a "sixth sense": Abensour)
- Common sense is a set of recipes for smoothly dealing with what keeps repeating
- Within the three layers model of futures studies, this means that utopia is closer to anticipation than to foresight
- Utopia as a component of decision-making

Innovation and Utopia

- Innovation and utopia share the same basis
 - Interaction and communities of practice
 - Frame desire
 - Value-laden
- Both work in the present and hint at new future possibilities
- Utopia works as the internal engine of innovations
- NOTE: Innovations are not always positive. What distinguishes a positive from a negative innovation?
- HYP. More often than not, win-win strategies should be preferred to win-lose strategies

Best practices and Evidence-based policy

- Issue under consideration
- Single framing of the issue
- Set of possible options
- Optimization through quantitative analysis

Multiple frames

- Work in a way that is "satisfying rather than optimizing"
- Develop win-win solutions
- Avoid using science in whays that generates controversies and erodes trust
- Generate a wide set of frames and filter them out if they are not
 - Achievable capable of being established in practice
 - Viable capable of withstanding the test of time
 - Desirable compatible with normative considerations relevant to the system's actors

Developing multiple frames (scenarios)

- Again, be careful in avoiding to use them dogmatically
- Use scenarios to generate learning effects, to see, create, evaluate, and time options

Why developing multiple frames?

- Apart from giving voice to all stakeholders and developing win-win strategies, the issue is that new patterns of innovation and value creation are emerging
- Many forms of innovation and value production are invisible to our indicators
- What can be done?
 - Understand innovation and value creation

innovation <u>expands</u> the space of valuable ways of doing and being

- Focus on social practice
- Most are ephemeral; some become stable
- Understand the catalysts stabilizing them = values

- Utopia as process
- Helping us to learn to desire differently
- That is, to avoid wishing "more of the same"
- i.e. to explore other possibilities
- Utopia as a making sense process, internal to decisionmaking, able to keep it open

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